

Notice of the Right to Cancel

Client Reference Number: Date:

Where you have entered this recovery & storage agreement for purposes wholly or mainly outside your trade, business, craft or profession, you have the right to cancel it without giving any reason within a period of 14 days starting with day after the date on which the agreement was entered. Your right to cancel will expire once this period ends.

Your right to cancel will not apply to the extent that you have used our service to recover your vehicle for the purpose of carrying out urgent repairs or maintenance. However it will apply to all other services provided under this agreement.

To exercise the right to cancel, you must inform us of your decision to cancel this agreement by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the cancellation form below if you wish but you do not have to. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

You can cancel by post to:

Recovery & Storage Cancellations, On Hire Limited, 50 Heaton Road, Heaton, Newcastle upon Tyne, NE6 1SE
or

by email to:
onhire@onhire.net

or

by fax to:
0191 265 5389

If you cancel this agreement, we will reimburse to you all payments received from you (subject to the next paragraph). We will make the reimbursement using the same means of payment as you used, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. We will also make your vehicle available for collection immediately (again subject to the next section); no additional charges will be made by us, but you will have to make your own collection arrangements at your own expense.

Where you requested us to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated your cancellation to us, the proportion being in comparison with the full coverage of the contract.

If you cancel this agreement then any ancillary contract will also be cancelled (e.g. any related insurance agreements).

On-Hire Ltd



Cancellation Notice

If you wish to cancel the agreement you may use this form if you want to, but you do not have to.

To: Recovery & Storage Cancellations, On Hire Limited, 50 Heaton Road, Heaton, Newcastle upon Tyne, NE6 1SE.

I/We hereby give notice that I/we wish to cancel my/our recovery & storage agreement, your reference

Signed (only if notified on paper):

Name and Address:

Date: